Voice (IP)

Voice over IP Service

DEEC has a voice over IP infrastructure that has replaced the previous analog voice infrastructure. This service is integrated in the infrastructure of the University of Coimbra, making it possible to make internal calls between buildings and departments within it.
The prefix for DEEC is 42. Thus, all previous local extensions of DEEC went from the previous 4 digits to 6. For example, the old extension 1245 in the VoIP system becomes 421245.
You can always check the phone book at:

http://web.deec.uc.pt/telefones

Equipment

The installed terminal equipments are all SNOM 300 / SNOM 710 and have a set of modern features for user comfort:

- Call Forward
- Two input lines
- Two output lines
- Caller ID
- Address Book
- Free hands
- Best sound quality
- Ringtone Customization
- Outgoing Call Log
- Missed Call Log
- Call Rejection
- Conferences

Call Costs

Zone	Cost (euro) / minute
Fixo Local	0,0070
Fixo Nacional	0,0070
Prefixo “96”	0,0200
Prefixo “922”	0,0200
Prefixo “924”	0,0200

Prefixo “925”	0,0200
Prefixo “926”	0,0200
Prefixo “927”	0,0200
Prefixo “91”	0,0280
Prefixo “921”	0,0280
Prefixo “929”	0,0280
Prefixo “93”	0,0300
Fixo-móvel nacional 31	0,0450
Nómada	0,0070
Fixo Espanha	0,0145
Fixo Europa Zona 18	0,0121
Fixo Restante Europa	0,0290
Fixo EUA e Canadá	0,0121
Fixo Brasil e Venezuela	0,0218
Fixo Restante América	0,1557
Fixo Marrocos	0,0192
Fixo África Zona 115	0,1090
Fixo Restante África	0,1557
Fixo Austrália	0,0178
Fixo Resto do Mundo	0,1175
Móvel Europa Zona 120	0,0560
Móvel Restante Europa	0,0970
Móvel EUA, Canadá, Brazil e Venezuela	0,1570
Móvel Restante América	0,1420
Móvel África Zona 125	0,1220
Móvel Restante África	0,2236
Móvel Austrália	0,1126
Móvel Resto do Mundo	0,1175
Satélite	1,9989

Date: 4/4/2012 (Valid until 2015, subject to annual review)

- Guia Rápido - Snom 710_final.pdf

- UM_snom3xx_V2.2_en.pdf

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